AVUX

Your users need more than just an attractive interface. They require a simple, rewarding experience. The PepperDash AVUX process is designed to provide just that. We help evaluate your team's needs and potential hurdles, and then facilitate development of your software to ensure it truly is tailored to provide the experience your users deserve.

PepperDash®

A higher level of control™

PepperDash
AVUX™

A user interface design process you can trust

At PepperDash, we take an expansive view of the audiovisual user experience. We start by asking questions about the system:

> *How does the system currently function?*
>
> *How intuitive are the user interfaces?*
>
> *How easy is it to maintain the systems?*
>
> *How much effort goes to end-user support?*
>
> *Are people wasting time with technology?*

These questions are critical to the success of both audiovisual and collaboration technology investments.

To ensure they are properly addressed, we have developed a unique, multi-step process that leads to a successful user experience implementation. We call it PepperDash AVUX®.

Benefits of AVUX

- **Global AV technical standards** that can be easily maintained and easily deployed
- **A simple, intuitive and consistent user interface** across the entire enterprise
- **Increased productivity** with minimum time wasted before and after meetings
- **A proven, referenceable process** that creates buy-in from key stakeholders

Learning
- Conduct Interviews
- Research Solutions
- Document Findings

Designing
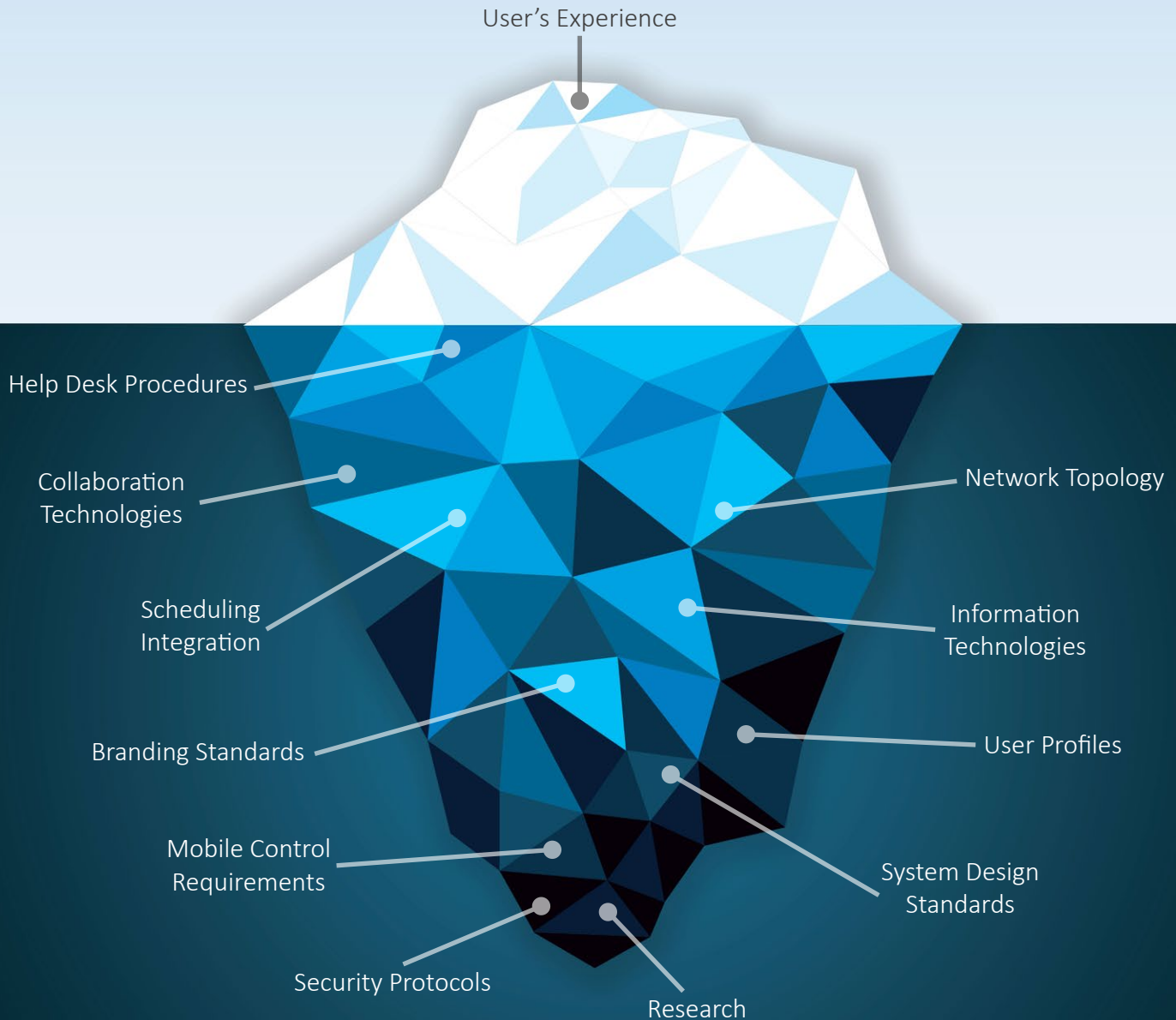- Functional Wireframes
- Design Proposals
- Interface Reviews

Validating
- Develop Software
- Install Pilot
- Test and Validate

Success begins beneath the surface

User's Experience

Help Desk Procedures

Collaboration Technologies

Network Topology

Scheduling Integration

Information Technologies

Branding Standards

User Profiles

Mobile Control Requirements

System Design Standards

Security Protocols

Research

At PepperDash, we understand the difference between a flashy design, and a successful solution. The AVUX process has been designed specifically for the unique requirements of the Audiovisual industry to facilitate a successful AV User Experience from start to finish. The result is an attractive, easy-to-use solution floating effortlessly on the deep understanding of real-world technologies and deliberate observation.

Email info@PepperDash.com to learn more about our AVUX design consultations.

PepperDash®

AV360
End-to-end support

AV Control Programming
Custom software solutions

AVUX Consultation
User-experience consultation for AV systems

Essentials
Standardized software solutions

Connect
Third-party integration with AV systems

Portal
Online software management solutions

AV Monitoring Optimization
IT consulting for AV monitoring applications

Email us at info@pepperdash.com
or visit us at pepperdash.com